January 30, 2009

## Via Electronic Comment Filing System

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re: Iusatel USA, Inc.

**CPNI Compliance Certification** 

EB Docket No. 06-36

Dear Ms. Dortch:

On behalf of Iusatel USA, Inc. and pursuant to 47 C.F.R. § 64.2009(e), enclosed is the company's 2008 CPNI Certification.

Very truly yours,

Fernando J. Cabrera General Counsel

Enclosure

cc:

Enforcement Bureau Telecommunications Consumers Division (2 copies)

Best Copy and Printing, Inc. (via e-mail)

## IUSATEL USA, INC. STATEMENT OF CPNI COMPLIANCE PROCEDURES

Iusatel USA, Inc. (the "Company") is a telecommunications company based in Mexico that provides a variety of telecommunications services. The majority of these services are not regulated by Federal Communications Commission ("FCC"). The Company does provide international circuits to certain U.S. carriers and such services are regulated by the FCC. This statement of CPNI Complaint Procedures only applies to the services that the Company provides that are regulated by the FCC.

The Company maintains CPNI in a variety of databases and record systems. Each of these systems is protected against unauthorized access. Consistent with the Commission's rules, the Company uses, discloses, and permits access to CPNI without customer approval for the purposes of providing telecommunications services, billing and collecting for services rendered, protecting the Company's rights and property, and providing customer information required by a Public Safety Answering Point. The Company does not permit the use of CPNI for any marketing purposes whatsoever, and therefore does not collect opt-in or opt-out authorizations from customers for such use. The Company does not conduct sales and marketing campaigns that use customers' CPNI. The Company does not share CPNI with third parties for the purposes of marketing. Records of all other contacts with the customer (written or oral) are maintained in customer's account records for at least two years.

The Company has trained its personnel as to when they are and are not authorized to use or disclose CPNI, and the Company has an express disciplinary process in place. All Company personnel who have access to use of CPNI, receive training regarding prohibitions against the use or disclosure of CPNI. In particular, the Company's employee handbook addresses the handling of CPNI. Company personnel that mishandle CPNI or otherwise do not protect CPNI properly are subject to discipline, including and up to termination.

The Company has implemented procedures whereby it will not provide CPNI without proper customer authentication on inbound telephone calls. The Company does not collect, use or maintain call detail information from its U.S. customers and does not provide online account access for any customers.

The Company has implemented procedures that conform with the relevant FCC rules to inform customers when their address changes. In addition, the Company has implemented procedures to provide law enforcement with notice should a breach of CPNI occur. After notifying law enforcement and unless directed otherwise, Iusacell will notify affected customers and will maintain a record of any CPNI-related breaches for a period of at least two years as required by the applicable FCC CPNI rules.

## Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: January 30, 2009

NAME OF COMPANY COVERED BY THIS CERTIFICATION: Iusatel USA, Inc.

Form 499 Filer ID: Iusatel USA, Inc. will file its 499 for 2008 on or before April 1, 2009

Name of signatory: Fernando J. Cabrera

Title of signatory: General Counsel

I, Fernando J. Cabrera, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules as to the telecommunications services provided by the Company that are regulated by the Commission. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions against data brokers in the past year nor have any pretexters attempted to access CPNI.

The company has not received any customer complaints in the past year concerning the

unauthorized release of CPNI.

**SIGNED** 

Fernando J. Cabrera General Counsel

Iusatel, USA, Inc.